#### **BTC POWER**

### Gen 4 Public Dispenser

# Innovative • Electric • Mobility

## Gen 4 Public Dispenser

Dispenser Product Specifications			
Connectors	CCS1, J3400 (NACS)		
Max DC Output Current Per Channel	350 A (Non-Cooled) or 450/500 A* (Liquid Cooled)		
Max DC Voltage (VDC)	950 V		
Output Power	350 kW Max		
Input Power (Auxiliary)	480 VAC Split Phase		
Input Current (Auxiliary)	7 A		
Network	OCPP 1.6 / 2.0.1		
Dimension & Weight	23" W x 18.5" D x 92.4" H, 1,100 lbs		

360 kW Power Cabinet Specifications			
Power Rating	180 - 360 kW		
Number of Power Engines	6 - 12		
Input Voltage Range	480 VAC, 3 Phase, +10% / -15%, 60Hz +/-10%		
Input Current @ 480 VAC	239 A - 466 A		
Breaker Size	300 A - 600 A		
Power Factor	> 0.99 full load (Compliant with IEEE 519-2022)		
Efficiency	> 94%		
Max DC Output Current Per Channel	540 A		
Max DC Voltage (VDC)	200 - 950 VDC		
Max # of Dispensers	2		
Dimensions	30"W x 34.5"D x 93" H, 1,446 lbs		

Environmental and Compliance (System)		
Ambient Condition -30 °C to +50 °C, 95% Humidity, 2000m Altitude. NEMA 31		
Safety Compliance	ETL Listed for USA and Canada: Complies with UL 2202, UL 2231, UL50E, NEC Article 625, CSA STD C22.2 No. 107.1, FCC Part 15 Class A	

\*450 A Dual Output Rating at 50° C

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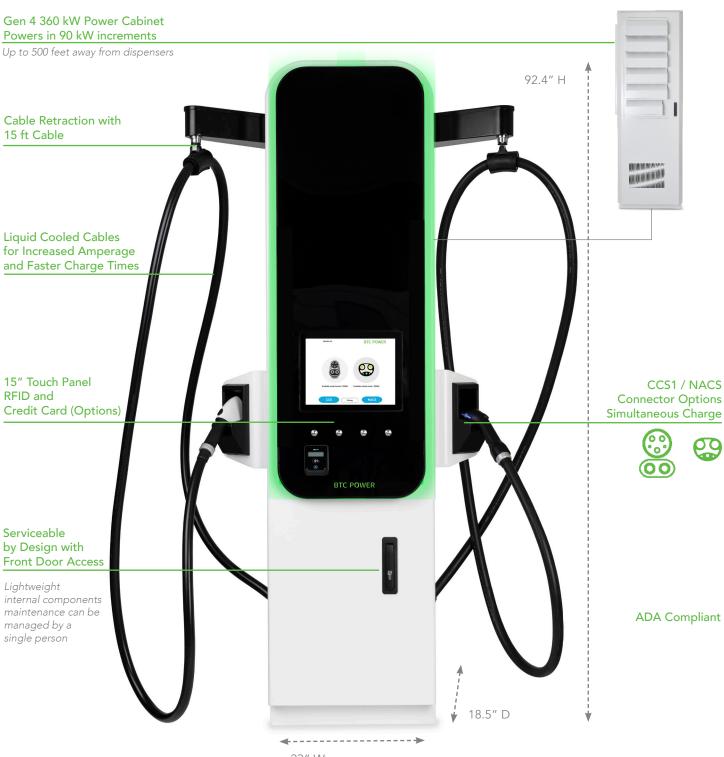






Energy STAR

CTEP Certified





\*Configuration Shown: 1 Dual Port CCS1/NACS Gen 4 Dispenser, 1 Gen 4 360 kW Power Cabinet

## Service Offerings

Parts Warranty	Standard	Extension Plans
Coverage Options	2 Years (included)	3 Years (+1 yr) or 5 Years (+3 yr)

Coverage Term Options2 (included), 3 or 5 years2, 3 or 5 YearsTriage Average Remote Support Response Time1Next Business Day (NBD)6 Business HoursTriage Remote Support Response Business HoursMonday-Friday 5AM-5PM PST7 Days / week, 5AM-5PM PSTAccess to any applicable software/firmware updatesImage Average Remote Monday-Friday 5AM-5PM PSTImage Average Remote Salesforce Community Portal2Image Average Remote Monday-Friday 5AM-5PM PSTSalesforce Community Portal2Image Average Remote Salesforce Community Portal3Image Average Remote Salesforce (4AM-9PM PST) 7 Days a WeekProactive Monitoring by BTCImage Average Remote Salesforce Monitoring by BTCImage Average Remote Salesforce Monitoring Brance	Remote Support	Basic Remote	Enhanced Remote Support	
Support Response Time <sup>1</sup> Next Business Day (NBD)       6 Business Hours         Triage Remote Support Response Business Hours       Monday-Friday 5AM-5PM PST       7 Days / week, 5AM-5PM PST         Access to any applicable software/firmware updates       Image: Constant of the second se	Coverage Term Options	2 (included), 3 or 5 years	2, 3 or 5 Years	
Response Business Hours       Monday-Friday 5AM-5PM PST       7 Days / week, 5AM-5PM PST         Access to any applicable software/firmware updates       Image: Constant of the second		Next Business Day (NBD)	6 Business Hours	
software/firmware updates   Salesforce Community Portal <sup>2</sup> Access to EVPump Portal <sup>3</sup> Technician Help Desk   Covered (4AM-9PM PST) 7 Days a Week   Covered (4AM-9PM PST) 7 Days a Week	5	Monday-Friday 5AM-5PM PST	7 Days / week, 5AM-5PM PST	
Access to EVPump Portal <sup>3</sup> Image: Covered (4AM-9PM PST) 7 Days a Week       Covered (4AM-9PM PST) 7 Days a Week		<b>*</b>	<b>*</b>	
Technician Help Desk       Covered (4AM-9PM PST) 7 Days a Week       Covered (4AM-9PM PST) 7 Days a Week	Salesforce Community Portal <sup>2</sup>	<b>*</b>	<b>*</b>	
	Access to EVPump Portal <sup>3</sup>	8	<b>*</b>	
Proactive Monitoring by BTC	Technician Help Desk	Covered (4AM-9PM PST) 7 Days a Week	Covered (4AM-9PM PST) 7 Days a Week	
	Proactive Monitoring by BTC	8	<b>*</b>	

<sup>1.</sup> Triage includes Remote Resolution or Scope of Work Creation, Access to Service Work Instructions, and Recommended Parts List and Tools Needed 2. 2 Users (+1 for every 100 chargers covered)

3. 2 Users (+1 for ever 100 chargers covered) - Self Monitoring

Labor Contract <sup>1</sup>	Basic Labor	Enhanced <sup>2</sup>	Critical Labor <sup>3</sup>	NEVI Labor <sup>4</sup>	
Coverage Options	2, 3, or 5 Years	2, 3, or 5 Years	2, 3, or 5 Years	5 Years	
On site Labor for Covered Service					
Travel and Expenses	😵				
Average On-Site Response Time	NBD +4 Business Days	NBD +3 Business Days	NBD +1 Business Day		
Field Support Business Days	Monday-Friday	Monday-Friday	Monday-Saturday	7 Days/Week	
Non-Covered Services	Time and Material				

<sup>1.</sup> Labor is not included/must be purchased

<sup>2.</sup> For Enhanced Labor, must have Enhanced Remote Support

<sup>3.</sup> For Critical Labor, must have Enhanced Remote Support

<sup>4.</sup> For NEVI Labor, must have Enhanced Remote Support





#### **BTC POWER**

BTC POWER is a leading manufacturer of electric vehicle charging systems in North America. BTC POWER's product portfolio consists of both DC and AC charging systems with power ranges from 7.2 kW to 360 kW. With over 25,000 charging systems sold worldwide, BTC POWER's DC Fast Chargers and AC Chargers serve Charge Point Operators, Oil & Gas, Convenience Stores, Retail Centers, Fleet Operators, and more.



**Buy America Compliant** 

BTC POWER's U.S. manufacturing capabilities are expected to comply with "Buy America" standards established by the Federal Highway Administration ("FHWA"), Federal Transit Administration ("FTA"), and Infrastructure Investment and Jobs Act ("IIJA").

d Infrastructure "IIJA").

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